

## ZSFG Master Training Grid

Leaders

TRAININGS	TRAINING OVERVIEW	TRUE NORTH ALIGNMENT	DIRECTIVE FROM	REQUIREMENT	TARGETED AUDIENCE	DATES	REGISTRATION INFORMATION	MAIN CONTACT	PAYMENT
A3 Thinking	Supporting Leaders to Learn and Practice Problem Solving	Developing Our People	ZSFG	Mandatory	Leaders	TBD	<a href="#">Click for More Information</a>	William Huen	FREE
Hospital Incident Command System (HICS)	HICS Basics covers how the Hospital Incident Command System is used to manage different types of emergencies and other situations here at ZSFG. The course is required for all Managers and Supervisors, including Charge Nurses.	Safety	ZSFG	Mandatory	Leaders	July 30th, August 29th October 29th, November 29th		Lann Wilder	FREE
SFDPH HR Training for Managers and Supervisors	Learn about HR topics: Hiring, Progressive Discipline, Payroll, etc.	Equity, Quality, Care Experience, Developing Our People, Financial Stewardship	SFHN	Mandatory	Leaders	May 24th, September 13th	<a href="#">Click for more Information</a>	Hossanah Layug	FREE
ICARE	Introduce ICARE (Introduce-Connect-Ask-Respond-Exit), a caring framework based on our values that guides our interactions with patients, their families and colleagues.	Care Experience, Developing Our People	ZSFG	Mandatory	Leaders	1:1 Session Offered		Brandi Frazier	FREE
Relationship Centered Communication (RCC)	Enhance your communication skills with patients and team members.	Equity, Care Experience, Developing Our People	ZSFG	Recommended	Clinical Staff, Leaders	TBD	<a href="#">Click for more Information</a>	Department of Education and Training	FREE

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Harassment Prevention Training	Ensure employees have the information they need about workplace harassment to make ethical choices	Care Experience, Safety, Developing Our People	DHR	Mandatory	Leaders	Online Training	<a href="#">Click for more Information</a>	DHR	FREE
24-PLUS for Supervisors & Managers	Learn how to give appropriate support and direction aligned to your employees' needs. Understand the City's formal processes for performance management.	Developing Our People	DHR	Mandatory	Leaders	<a href="#">Click for more Information</a>	Contact DET to register	Kala Garner	DET will cover cost
Emerging City Leaders Workshop Series	This program is ideal for City Managers, who are interested in developing leadership skills.	Developing Our People	DHR	Optional	Leaders		<a href="#">Click for more Information</a>	DHR	Requester or Department pays for training
Creating an Inclusive Environment: An Introduction to Managing Implicit Bias	Increase your awareness of how implicit bias can unconsciously impact your thoughts, attitudes, language, and behavior. Learn strategies to foster a more equitable, inclusive workplace for all employees.	Equity, Care Experience, Developing Our People	DHR	Optional	Leaders	<a href="#">Click for more Information</a>	<a href="#">Click for more Information</a>	DHR	Requester or Department pays for training

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Coaching for Execution	Learn how to coach your employees to achieve results. Practice an easy-to-use coaching model to build trust and address performance gaps.	Developing Our People	DHR	Optional	Leaders	<a href="#">Click for more Information</a>	<a href="#">Click for more Information</a>	DHR	Requester or Department pays for training
PPAR Part 1: The Performance Plan	Learn how to develop effective performance plans that help your employees understand expectations and how to meet them.	Equity, Care Experience, Developing Our People	DHR	Optional	Leaders	<a href="#">Click for more Information</a>	<a href="#">Click for more Information</a>	DHR	Requester or Department pays for training
PPAR Part 2: The Performance Appraisal	Learn how to manage performance by establishing clear goals, expectations, and performance agreements. This is Part 2 to the PPAR Part 1 Performance Plan.	Equity, Care Experience, Developing Our People	DHR	Optional	Leaders	<a href="#">Click for more Information</a>	<a href="#">Click for more Information</a>	DHR	Requester or Department pays for training
7 Habits for Managers	Improve self and team management by exploring concrete, easy-to-use models based on the habits of human effectiveness popularized by Dr. Stephen R. Covey's best-selling book, 7 Habits of Highly Effective People.	Developing Our People	DHR	Optional	Leaders	<a href="#">Click for more Information</a>	<a href="#">Click for more Information</a>	DHR	Requester or Department pays for training

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Leading Across Generations	Learn how to engage team members from every generation in contributing to the team's success. Use generational differences to find creative solutions to problems.	Equity, Care Experience, Developing Our People	DHR	Optional	Leaders	<a href="#">Click for more Information</a>	<a href="#">Click for more Information</a>	DHR	Requester or Department pays for training
CCSF/MEA Leadership Development Program	Engage successfully with others and move people to action by developing fundamental leadership skills for communication, coaching, and facilitation. (for MEA-represented managers)	Developing Our People	DHR	Optional	Leaders	<a href="#">Click for more Information</a>	<a href="#">Click for more Information</a>	DHR	Requester or Department pays for training