

## ZSFG Master Training Grid

All Staff

TRAININGS	TRAINING OVERVIEW	TRUE NORTH ALIGNMENT	DIRECTIVE FROM	REQUIREMENT	TARGETED AUDIENCE	DATES	REGISTRATION INFORMATION	MAIN CONTACT	PAYMENT
New Employee Orientation (NEO)	New Employee Orientation (NEO) is an established policy of the Zuckerberg San Francisco General Hospital (ZSFG) Administration. NEO is provided to ensure that all new employees have the information, resources, and support necessary to perform their job safely and successfully.	Equity, Safety, Quality, Care Experience, Developing Our People	ZSFG	Mandatory	All Staff	<a href="#">Click for more Information</a>	HR registers new employees	Department of Education and Training	FREE
Sexual Orientation/ Gender Identity (SO/GI)	The Sexual Orientation and Gender Identity (SO/GI) training is designed to build knowledge as ZSFG begins to collect patient SO/GI data. The training focuses on the importance of using the correct names, pronouns and the understanding of the diverse sexual orientation and identities of the clients ZSFG serves.	Equity, Safety, Care Experience	SFHN	Mandatory	All Staff	Offered weekly (Thursdays)	<a href="#">Click for more Information</a>	Department of Education and Training	FREE

## ZSFG Master Training Grid

All Staff

TRAININGS	TRAINING OVERVIEW	TRUE NORTH ALIGNMENT	DIRECTIVE FROM	REQUIREMENT	TARGETED AUDIENCE	DATES	REGISTRATION INFORMATION	MAIN CONTACT	PAYMENT
Trauma Informed Systems	The Trauma Informed Systems (TIS) initiative is promoting organizational change and supporting organizations that nurture and sustain trauma-informed practices. TIS, aims to improve organizational functioning, increase resilience, improve workforce experience, and ultimately support organizations in responding to and reducing the impact of trauma.	Equity, Care Experience, Developing Our People	SFHN	Mandatory	All Staff	Offered weekly (Thursdays)	<a href="#">Click for more Information</a>	Department of Education and Training	FREE
Workplace Bullying Training	Learn what workplace bullying looks like, sounds like, and feels like. This course provides skills and strategies to take action.	Care Experience, Safety, Developing Our People	DHR	Recommended	All Staff	Online Training	<a href="#">Click for more Information</a>	DHR	FREE
Workplace Violence Prevention	Overview of ZSFG Workplace Violence Prevention Plan and introduce Nonviolent Crisis Intervention Training	Care Experience, Safety, Developing Our People	SFHN	Mandatory	All Staff	Offered weekly (Thursdays)	<a href="#">Click for more Information</a>	Department of Education and Training	FREE

## ZSFG Master Training Grid

All Staff

TRAININGS	TRAINING OVERVIEW	TRUE NORTH ALIGNMENT	DIRECTIVE FROM	REQUIREMENT	TARGETED AUDIENCE	DATES	REGISTRATION INFORMATION	MAIN CONTACT	PAYMENT
Clarity, Composure, and Courage: Presenting to Boards and Commissions	Learn proven techniques to make formal presentations in public settings. Prepare yourself for hostile audiences and aggressive questions.		DHR	Optional	All Staff	<a href="#">Click for more Information</a>	<a href="#">Click for more Information</a>	DHR	Requester or Department pays for training
Crucial Conversations	Become more comfortable having difficult conversations with others. Practice skills for handling conversations when stakes are high, opinions vary, and emotions run strong.	Care Experience, Developing Our People	DHR	Optional	All Staff	<a href="#">Click for more Information</a>	<a href="#">Click for more Information</a>	DHR	Requester or Department pays for training
Communicating Across Cultures	Learn step-by-step strategies to improve communication, enhance trust, and build productivity with team members from different cultures.	Equity, Care Experience, Developing Our People	DHR	Optional	All Staff	<a href="#">Click for more Information</a>	<a href="#">Click for more Information</a>	DHR	Requester or Department pays for training
The 5 Choices™ To Extraordinary Productivity	Learn valuable time management skills. Achieve work-life balance when you focus your time and energy on what matters most.	Developing Our People	DHR	Optional	All Staff	<a href="#">Click for more Information</a>	<a href="#">Click for more Information</a>	DHR	Requester or Department pays for training

## ZSFG Master Training Grid

All Staff

TRAININGS	TRAINING OVERVIEW	TRUE NORTH ALIGNMENT	DIRECTIVE FROM	REQUIREMENT	TARGETED AUDIENCE	DATES	REGISTRATION INFORMATION	MAIN CONTACT	PAYMENT
Facilitation Skills - A Leader's Tool Kit	Practice a variety of facilitation techniques to strengthen your ability to plan and execute effective, engaging meetings that encourage active participant involvement.	Developing Our People	DHR	Optional	All Staff	<a href="#">Click for more Information</a>	<a href="#">Click for more Information</a>	DHR	Requester or Department pays for training
Emotional Intelligence	Develop your emotional intelligence skills for success at work and in life.	Developing Our People	DHR	Optional	All Staff	<a href="#">Click for more Information</a>	<a href="#">Click for more Information</a>	DHR	Requester or Department pays for training
Decision Mojo	Learn how to consistently make high-quality organizational decisions in challenging circumstances. Learn strategies to avoid key cognitive traps that can cause sub-optimum decisions.	Developing Our People	DHR	Optional	All Staff	<a href="#">Click for more Information</a>	<a href="#">Click for more Information</a>	DHR	Requester or Department pays for training
EPIC Change and Transformation™	Learn to apply 12 powerful tools to lead change within your organization. Create a roadmap to help you navigate the stages of change for a change initiative you are responsible for implementing.	Developing Our People	DHR	Optional	All Staff	<a href="#">Click for more Information</a>	<a href="#">Click for more Information</a>	DHR	Requester or Department pays for training