

ZSFG Resident & Fellow

Performance Improvement Incentive Projects 2018 - 2019

Campus-Wide Resident & Fellow Goals

Staff Safety

- Decrease needlestick and body fluid injuries each quarter

Target

< 11

Hospital Flow

- Decrease LOS for discharged ED patients requiring a specialist consultation

↓ 10%

Patient Satisfaction: Care Transitions

- Improve patient satisfaction with care transitions for hospitalized patients on HCAHPS

↑ 2.5%

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	Baseline	Target
<h2>Anesthesia</h2> <ul style="list-style-type: none">Increase % of hip fracture patients who enter the OR within 24hr	71%	85%
<h2>Emergency Medicine</h2> <ul style="list-style-type: none">Increase average # meds-in-hand prescriptions per month	8.1	10.2
<h2>Family & Community Medicine</h2> <ul style="list-style-type: none">Decrease the # of unlocked notes per week	>30 Per Week	30 Per Week
<h2>Internal Medicine</h2> <ul style="list-style-type: none">Increase average # medication assisted treatment prescriptions per month for alcohol use disorder	10 Per Month	15 Per Month
<h2>Obstetrics & Gynecology</h2> <ul style="list-style-type: none">Increase % of Spanish/Chinese speaking patients who receive postoperative language concordant instructions	0%	50%
<h2>Orthopedics</h2> <ul style="list-style-type: none">Decrease average time to OR for hip fractures	30 hours	26 hours
<h2>Pediatrics</h2> <ul style="list-style-type: none">Increase % of 6M patients discharged from ZSFG with either a phone or office follow up within 7 days	72%	86%
<h2>Radiology</h2> <ul style="list-style-type: none">Increase % of critical findings reported within one hour	68%	75%
<h2>Surgery</h2> <ul style="list-style-type: none">Increase % of select general surgery patients prescribed recommended non-opioid medications.	38%	65%